**Leeds Signature Joinery Ltd – Terms of Business – December 2024**

**1. Definitions**

"Company" refers to Leeds Signature Joinery Ltd.

"Client" refers to the individual or entity purchasing goods or services from the Company.

"Goods" refers to bespoke joinery items manufactured by the Company.

**2. Orders and Specifications**

All orders are subject to acceptance by the Company. Once accepted, these terms govern the contract between the Company and the Client.

The Client shall ensure that the details provided for the Goods are complete and accurate. Any errors or discrepancies must be reported immediately upon receipt of the order confirmation.

**3. Deposit and Payment**

A non-refundable deposit of 50% of the total price is required upon acceptance of the order for all bespoke items. This deposit is for items which cannot be used for other jobs and thus, are specifically tailored to the Client's specifications.

The balance of the payment must be paid in full upon delivery of the Goods or completion of installation, unless otherwise agreed in writing.

If payment is not received by the due date, the Company reserves the right to charge interest on overdue invoices at the rate of 8% per annum above the Bank of England base rate from the due date until payment is received in full.

**4. Cancellation**

Cancellation of an order for bespoke items is not permitted once the manufacturing process has commenced except under mutual agreement.

In the event of cancellation before manufacturing begins, the deposit is non-returnable as it compensates for design, planning, and administrative costs.

If cancellation occurs after manufacturing has started, the Goods become the property of the Client, and all payments made, including the deposit, are non-refundable.

**5. Delivery**

Delivery dates are estimates only, and time for delivery shall not be of the essence unless previously agreed by the Company in writing.

The Company will not be liable for any delay in delivery due to circumstances beyond its control.

**6. Title and Risk**

Title to the Goods shall not pass to the Client until the Company has received payment in full (in cash or cleared funds) for the Goods.

Risk in the Goods shall pass to the Client upon delivery.

**7. Quality and Defects**

The Company warrants that upon delivery, and for a period of 12 months from the date of delivery, the Goods shall be free from defects in material and workmanship.

If any Goods do not conform to this warranty, the Company will at its option repair or replace such Goods (or the defective part) or refund the price of such Goods at the pro rata contract rate.

**8. Limitation of Liability**

Except as provided in these Terms, the Company shall not be liable to the Client by reason of any representation, or any implied warranty, condition or other term, or any duty at common law, or under the express terms of the Contract, for any indirect, special or consequential loss or damage, costs, expenses or other claims for compensation whatsoever.

**9. Governing Law and Jurisdiction**

This contract and any dispute or claim arising out of or in connection with it shall be governed by and construed in accordance with the law of England and Wales.

The parties irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this contract.

**10. General**

No variation of these Terms shall be effective unless it is in writing and signed by the parties.

If any provision of these Terms is held by any competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions of these Terms and the remainder of the provision in question shall not be affected thereby.

Please consult with a legal professional to ensure compliance with all applicable laws and to tailor these terms specifically to your business operations.